



Best Bet Club Membership Rules and Conditions

All persons must be 21 years of age or older to join.

All persons must have a valid unexpired government issued photo ID to join. (See Addendum B)

Members must not be on a self-exclusion list. Members must bring this matter to our attention if they are.

Membership is a privilege granted by the Club Cal Neva. All rewards (comps, freeplay, points, etc.) are given as a prize, and are not a guaranteed entitlement that comes with membership.

Management reserves all rights, including the right to alter, cancel, or revoke any promotions at any time with or without notice.

Promotions issued in error are not valid.

Occasionally, marketing materials may contain a typo, or be written in a way that can cause confusion of interpretation. In all cases, management reserves the right to clarify interpretation and/or correct any typos. In all cases, management will have the final ruling as to the intent of the promotion, tournament, giveaway, etc..

Some promotions may have other restrictions that apply that are not listed in these rules.

Management reserves all rights to update, amend, or change the terms of these rules and conditions at any time with or without notice.

Management reserves all rights to settle disputes pertaining to these rules and conditions.

Players' cards/accounts are non-transferable. All comps, freeplay, points, and other promotions are non-transferable. All promotions are solely for the individual who earned them.

Players' cards are property of the Club Cal Neva and must be returned if requested.

Promotions and benefits are issued based on players' tracked gaming play.

Any questions about these rules can be sent to customerservice@calneva.net or submitted in writing to the Best Bet Club.

Management reserves the right to exclude anyone at any time for any reason. Management may revoke or deny any membership to anyone.

All players/members must have a valid unexpired government issued photo ID to redeem comps, freeplay, points, and other promotions. (See Addendum B)

Any members caught violating these terms and rules may be excluded and have membership revoked.

Management reserves the right to expire any and all rewards if no tracked play is registered every six (6) months. Tracked play does not include redeeming comps. Play is defined as using your player's card on slots or table games.

Player's accounts may be automatically deactivated/archived after a period of 15 months of inactivity. At that time, all rewards (comps, points, freeplay) will become expired/void.

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By joining the Best Bet Club, you agree that we can contact you via text, email, phone, direct mail, or other means unless you have specifically opted out. If you opt out, you are acknowledging and choosing to possibly not to receive any future promotions.

Our Website Privacy Policy can be found at <https://www.clubcalneva.com/terms-privacy-policy/>

It is the Best Bet Club Member's responsibility to ensure that his or her card is accepted in the machine when inserted, and that the card remains in the machine for the entire time the member is gambling.

Players should only remove the card when the reels are not spinning, all hands have been dealt, all keno spots have dropped, etc.. Removing a card mid-game may cause error. Points count downs are reset once a card is pulled from the card reader or the card is inactive for a period of time.

At table games and keno, it is the responsibility of the player to identify himself or herself at each game. Players should also present their players' cards when starting. ID may also be required. Minimum bets will vary and are required for rated table play.

Members are allowed only one account each.

Player accounts may not be linked.

Members are not allowed to give their card to another person for the purposes of gambling, comping, promotions, freeplay, earning points, using points, or other reasons.

Members should keep their player's card secure at all times. If a member's card is stolen, it is the responsibility of the member to report it right away. The Club Cal Neva cannot return stolen promotions or rewards. The Club Cal Neva is not responsible for lost, stolen, or misused cards or the unauthorized use of them.

All players are required to set and remember their 4 digit security pin number when setting up their player's card. If a card is stolen or lost, players should reset their pin. As a reminder, the Club Cal Neva cannot return stolen promotions or rewards.

Three failed pin attempts will freeze your account. Your account can only be unlocked at the Best Bet Club with a proper I.D.

Rev. May 1, 2019

Player's cards left in machines unattended may have their account deactivated for security reasons. Cal Neva cannot guarantee cards left in machines will be secure.

There are no guaranteed new member benefits for signing up.

Players have 90 days to collect their winnings unless otherwise indicated.

Tournaments, giveaways, monthly mailers, competitions, and other promotions will have additional rules. These rules work in conjunction with other published rules.

Ticket In, Ticket Out (TITO) Vouchers, or other earned rewards, may not be used to pay gratuities, restaurant bills, or other matters. TITO vouchers should be cashed at the main cashier cage or Everi ATM Kiosks. Vouchers with smaller denominations may be able to be cashed at some bars.

Points and Comp dollars may not be used for gratuities.

Points have no cash value. Points are only good for redeeming non-cash freeplay. Cash conversion of points is not allowed.

Points are not earned for table games.

Points may be earned and redeemed at all times.

Comps may occasionally be used to pay for entry into Club Cal Neva events that require paid admission. The event details will specify a comp price if they are being allowed for that event. Some events will not accept comps. These comp vouchers should be obtained at the Best Bets Club.

Comps cannot be converted to Freeplay.

Comps are for purchasing cigarettes and restaurant purchases. Players should check their balances prior to dining. This can be done at a kiosk or the Best Bet Club.

Unused comps, freeplay, points, and other promotions are forfeited and eliminated upon inactivity, cancelation or revocation of membership.

Promotions are limited to active player's accounts only.

Players who get trespassed (or 86'ed) from the Club Cal Neva will forfeit their account, freeplay, promotions, comps, and points.

Club Cal Neva management reserves the right to adjust any points balances that resulted from malfunction, fraud, operator error, or any other reason that it deems valid. Points and comps earned through this manner may also be adjusted.

Members are required to notify the Club Cal Neva of all contact information changes, including address. Failure to do so may result in not receiving promotions.

A Member's use of his or her Best Bet Club Card indicates acceptance of these rules and conditions.

The Promotions week runs Monday at 12:00am through Sunday at 11:59pm.

Rev. May 1, 2019

Players should always check at the Best Bet Club to see what offers they have available prior to gambling.

Any player caught double dipping, or attempting to double dip, also known as trying to redeem multiple offers on one day when the offer specified "Limit 1 Offer Per Day. May not be combined with other offers." may have their account revoked.

Freeplay may not be substituted for chips/action chips. (See Addendum A)

Promotional offers may not be used the same day as other offers unless otherwise indicated.

Players have 24 hours to use their freeplay from the time of redemption. Freeplay will be loaded directly onto player's cards. Unused freeplay may be removed with no further compensation.

Freeplay is issued to individuals for different reasons and periods of time.

Club Cal Neva has a Tiered player ranking system. Players are placed into a Tier based on their tracked play and other factors. Tiering can occur up to every three hours.

Some promotions may have minimum requirements associated with them before they can be unlocked.

Double Dollar Day Freeplay Disclaimer: This promotion is available and will be issued to qualified players. The Double Dollar amounts will be set by the casino promotions/marketing manager/director and are subject to change. Players may redeem one Double Dollar Day per week unless otherwise indicated. A Double Dollar Day is as such – a player gives a cash amount to the casino, and the casino will double that amount in freeplay. No refunds for Double Dollar Days once cash is accepted by the casino. Players have 24 hours to use their freeplay from the time of redemption, even on a double dollar day. No change will be given for unused/expired amounts. Player's must pay in cash. Player's must pay in whole dollar bills, no change. Players must present their Best Bet Club Card and valid I.D. with the cash amount and their Best Bet Club Rep will double that money in Free Slot Play. Freeplay will be loaded directly onto players' cards.

All offers expire on the date printed.

The max number of comps that an individual can earn and bank is \$500 at one time. While the system will allow players to go over \$500 in comps, we reserve the right to reduce those balances to \$500 periodically or when we so choose, with or without notice. Players are encouraged to use their comps shortly after earning them.

If any of the preceding rules are found to be invalid, all other rules shall remain in full force and effect.

ADDENDUM A

Action Chip Procedures

Updated April 19, 2017

Action Chips

Definition- Action Chips are “Betting Chips” that allow patrons to place a “free-one time wager” on predetermined table games. It is not required that Action Chips be accompanied by casino chips when placing a wager, however players can play action chips accompanied with casino chips. In most instances Action Chips are only allowed on even money wagers but a few exceptions are listed below. Action Chips are not allowed be used as tips, for Keno tickets, in the Poker Room, for Sportsbook wagers, in Food Outlets or at the Bars. Actions Chips are not redeemable at the cage for cash, free play or to pay markers.

Decisions- Action Chips are valid for one wager and are paid in accordance with table game odds and limits. Winning Action Chip wagers will receive the amount “won” from the wager. Once a decision has been made on the Action Chip wager, win or lose, the action chip is removed from play and dropped in the Table Game Drop Box. The only exception of when an Actions Chip wager would stay in play is when the wager was a tie, example a push in blackjack a Pai-Gow or in Craps while roll is in process.

Game Guidelines

Roulette- Action Chips are not allowed on Roulette.

Let it Ride- Action Chips are not allowed on Let It Ride.

Blackjack- Action Chips allowed on even money wagers and Blackjacks are paid per table rules. Action Chips are not allowed for Insurance, D/P or R/M bonus bets. If a player makes Blackjack while using Action Chips the winning Blackjack wager will be paid 3 to 2 or 6 to 5 depending on the rules for that game.

Pai-Gow- Action Chips are allowed for players even money wagers and not allowed on Fortune Bonus Bets. Action Chips cannot be used to pay banker wagers.

Three Card Poker- Action Chips are only allowed on the “Play Wager” and “Ante Wager.”

Craps- Action Chips are allowed on the Pass Line, Come Bets, Don’t Bets, the Field, and Big 6 and 8. Players are not allowed to play the “Do” and the “Don’t” simultaneously. Winning Action Chip wagers in the “Field” on a roll of 2 or 12 will be paid 2 to 1 and 3 to 1 accordingly. Action Chip wagers in Craps will be live and in play until a decision has been made on the Action Chips wager. Action Chips cannot be used for odds on any wagers.

ADDENDUM B

V. 12/1/2017

Club Cal Neva and Siri's Casino Valid ID Policy

The following rules apply in addition to all the Best Bet Club Rules and Conditions. Management reserves all rights, including the right to modify this form at any time, with or without notice.

A valid form of identification is required to be in the gaming of areas of the casino, to be a Best Bet Club member, and to receive and use promotions. Must be 21+.

The following are valid accepted form of identification:

- **Non-expired, US Government Issued Photo IDs**
 - **State Driver's License or State Photo Identification Card**
 - **US Military ID - Active Service or Retired, Dependents, and DoD Civilians**
 - **United States issued Permanent Resident/Green Card**
- **Non-Expired Photo Passports**

If any part of the ID is unreadable, a second form of ID may be requested.

Other forms of identification that are not solely valid for casino purposes include:

- Consul Cards
- Foreign State Issued IDs
- City IDs / City Resource Cards
- VA Cards
- Birth Certificates
- Social Security Cards
- Student IDs
- Voter Registration Cards
- Medicare, hospital, or other health care related cards
- Employee IDs
- Native American Tribal IDs
- Credit or Debit Cards
- Private membership cards
- Shelter IDs
- Prison IDs
- Other IDs not listed on this list